Glass Claim Automation

earnix

Turn claim documents into fast reimbursement decisions

Auto-glass claims are among the highest-volume claims insurers process. Yet every claim requires reviewing multiple documents, validating coverage, checking invoice amounts, and detecting inconsistencies before reimbursement can be approved.

When these checks are handled manually, claims take longer to settle, operational costs increase, and mistakes can lead to overpayments, leakage, or customer dissatisfaction.

How Engage-It automates the claim decision

Engage-It helps insurers automate glass claim decisioning at submission. Uploaded claim documents are transformed into structured data, enriched with relevant context, checked against business rules, and turned into a clear reimbursement decision.

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Extract
Capture and classify information from invoices, quotations, repair orders, and supporting claim documents.

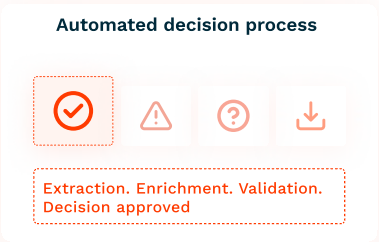
Structure & Enrich
Organize claim data and validate repairers, costs, coverage details, and external references.

Decide
Apply business rules to assess coverage, flag anomalies, detect missing information, and generate an explainable reimbursement decision.

Decision summary

- → **Coverage** status
- → **Invoice** verification
- → **Cost** assessment
- → **Fraud & anomaly** alerts
- → **Recommended** decision

No manual chase. No unclear decision. No unnecessary delay.



Integrates with your claims ecosystem

Works with existing claims platforms, policy systems, and document workflows.

Settlement decisions in under 2 minutes	Less dependency on expert validation, improved consistency	> 90% field extraction and matching

Explore other Engage-It applications :

Product Recommendations I **Premium Explainability** I **Product Expertise at Point of Sale**

Learn more